



Warranty Claim Form #1

Use this form if you have an original dated sales receipt and your return does not exceed one (1) unit.

Name: _____

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Email: _____

Product Type: Stapler Hole Punch Other: _____

Product Model Number: _____
Usually located at the bottom of the product (e.g. 1558)

Type of Use: Home Office School Manufacturing Other:

Purchase Date: _____ Purchase Location: _____

Description of Problem: _____

Warranty Claim Instructions

Please remember that this warranty covers only damage resulting from defects in material or workmanship; it does not cover conditions or malfunctions resulting from normal wear, neglect, abuse, accident or repairs attempted or made by other than our national repair center or authorized warranty service centers. Driver blades, sharpener cutters, punch heads, cutting discs, etc. are considered normally wearing parts. A safe rule of thumb is that if the product has been in service for a period of time, and you are now starting to notice a decline in performance, it is most likely related to worn cutters, punch heads or the like, and is not covered by the warranty.

1. Fill out the above warranty claim form
2. Send the below items to us via email, fax or mail at the contact information listed below
 - Completed warranty claim form #1
 - A copy of your original, dated sales receipt

Email

customerservice@amaxproducts.com

Fax

401-884-3760

Mailing Address

Amax Inc.
1575 South County Trail
East Greenwich, RI 02818

NOTES:

You **do not need** to send your product back to us.

If you do not have an original sales receipt *or* your return exceeds one (1) unit, please refer to warranty claim form #2.

If you have any questions, please contact us at 1-888-359-1760 or customerservice@amaxproducts.com.